

NORTH ATLANTIC TREATY ORGANIZATION SCIENCE AND TECHNOLOGY ORGANIZATION



DATA COLLECTION & MANAGEMENT (DC&M) FOR ANALYSIS SUPPORT TO OPERATIONS

Ms Jacqueline Eaton, S&T Advisor, NATO NATO OR&A Conference, October 2018

NATO System Analysis and Studies Panel Research Task Group 111





AGENDA

- 1. Introduction
- 2. DC&M Problem: Data in a Deployed HQ
- 3. DC&M Capability: Process, People, Tools
- 4. Key Findings



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THE PROBLEM

80% of analysts' time is spent on data collection & prep

- It takes ages to find the data in the first place
- Once it is discovered, the owner won't share
- When it is acquired, it is a complete disorganized mess
- When analysis is done, the data is discarded/deleted

CONTEXT

- Digitisation of the battlefield is increasing the volume, velocity and variety of data available
- Analysts supporting current operations already struggle to find and manage existing data
- New methods and technologies can increasingly effectively automate traditionally manpower intensive data collection, preparation and management tasks

RESEARCH QUESTION

How can deployed NATO HQs enhance their ability to collect and manage the data required for analytical support to operations, including that for 'big data' analytics?

STUDY OUTLINE

Year 1 – What are the issues? (First Year Report)

Year 2 – What are the solutions?

Year 3 – Guide to DC&M

PARTICIPATION

Co-Chairs – DEU, NATO JALLC/NATO STO-OCS

Nations – FRA, GBR, TUR, USA

NATO Orgs – HQ MARCOM, NCIA, (ACT)



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THE COMMANDER'S PROBLEM

- Bad data leads to poor decisions, good data enables good decisions
- Good decisions maximize effectiveness and minimize risk, bad decisions can cause injury, loss of life and mission failure

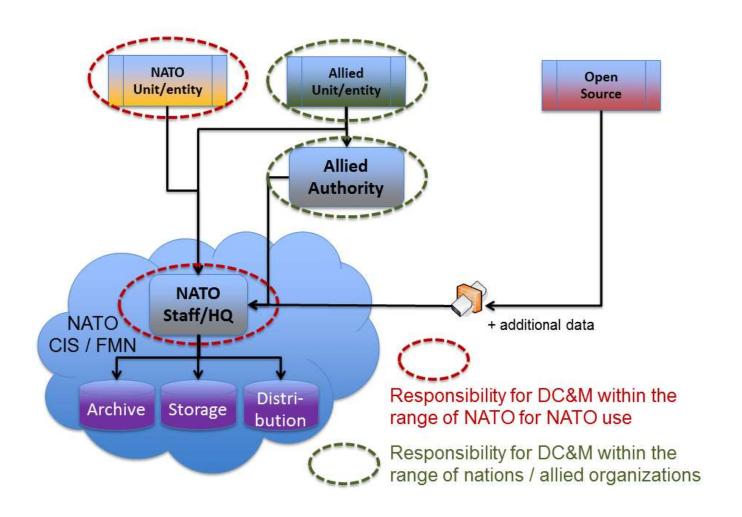
THE ANALYST'S PROBLEM

- Data collection planning is fragmented across the HQ
- Most data is collected on the fly and is therefore not ready for use in short-term analysis
- Limited or no resources are available to make data accessible and reusable, even within the HQ
- Data cannot be safely reused by anyone who does not understand the context in which it was collected

MILITARY DATA IS SPECIAL

- Classification and ownership
- Specialized Military Data
 - date-time, mapping, formatted messages
- Data Standards
 - naming, taxonomy
- Accessing Military Data
- Availability of Military Data
 - digital vs non-digital
- Military CIS Systems
- Tools for Data Analysis

DATA COMES FROM EVERYWHERE



BIG DATA ELEPHANT IN THE ROOM



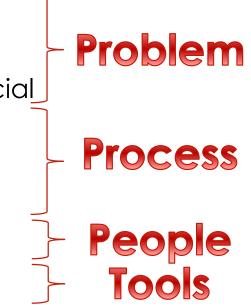


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DC&M GUIDE

- 1. Why Data is Important
- 2. Data in a Military Context
- Military Data Sources: Military Data is Special
- 4. Data Collection and Preparation
- 5. Data Sharing
- 6. Data Archiving
- 7. Data Roles
- 8. Data Tools



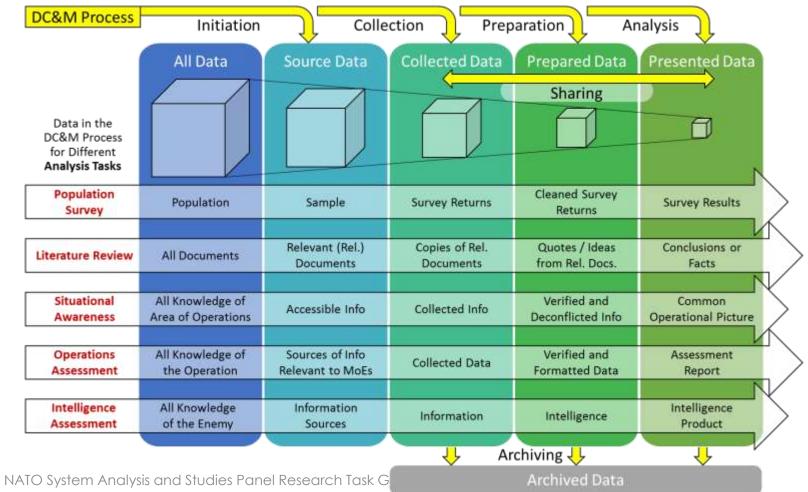
$\mathsf{A}\mathsf{I}\mathsf{M}$

Provide advice on the DC&M capability (DOTMLPF-I) required for deployed HQs to achieve decision superiority

(i.e. to free up analysts to focus on the clever stuff)

GENERIC DC&M PROCESS

Derived from Ops Assessment and Intelligence Processes



DATA COLLECTION PLANNING IS KEY

- The most challenging data demands come from short-term analysis tasks
- A standard data collection plan for the routine collection and management of data is therefore essential
- However, requests for analysis support can rarely be predicted in detail
- Any data collection plan should be comprehensive and HQwide
- Big Data tools and techniques can help collect, prepare, analyse and manage some data but are only part of the solution

DATA ACQUISITION IS COSTLY/COMPLEX

- Data acquired from another entity, either free of charge or paid, can rarely be used without considering licensing or legal constraints, of which military staffs are generally unaware
- The acquisition process is time consuming, so should be started early
 - Free data from the internet often needs sophisticated algorithms to extract and prepare
 - Proprietary data requires memorandums of understanding
 - Purchased data requires funds to be released/allocated
- Quality data is worth paying for, so all military HQs should have budget allocated for data acquisition

AUTOMATED DATA COLLECTION & PREPARATION IS PREFERRED

- Manual input is extremely time and effort consuming
- Proper data processing and Big Data tools can be effective in reducing analyst's workload
 - Analyst's focus will shift to data analysis, leading to better informed decisions
 - Analytical results will rely on data of higher quality
 - Analyst will be able to answer more questions more timely and more accurate for enhanced decision making

DATA SHARING/REUSE SHOULD BE THE NORM NOT THE EXCEPTION

- Preparing data for sharing depends on who it will be shared with:
 - Own HQ
 - Non-NATO Entities and Partners not connected to NATO CIS
 - NATO Entities, Operational Units or Partners connected to NATO CIS
 - Future Users including your future self
- The do minimum action is to add metadata in a universally readable format to encourage appropriate reuse

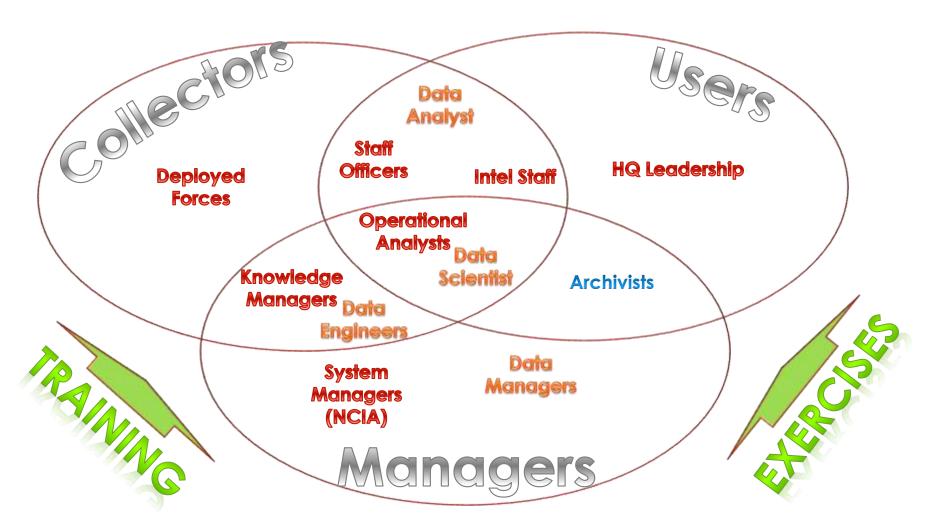
Don't Forget Archiving

- Data Archives are both critical and valuable assets
- In a 'Big' or 'Bigger' Data future, no data may be considered obsolete
- Archive solutions need to be secure, controllable, and recoverable
- NATO military data archives must also align with legal regulatory compliance
- Archiving requirements should be formulated at the start of every NATO operation and not be something considered in the aftermath

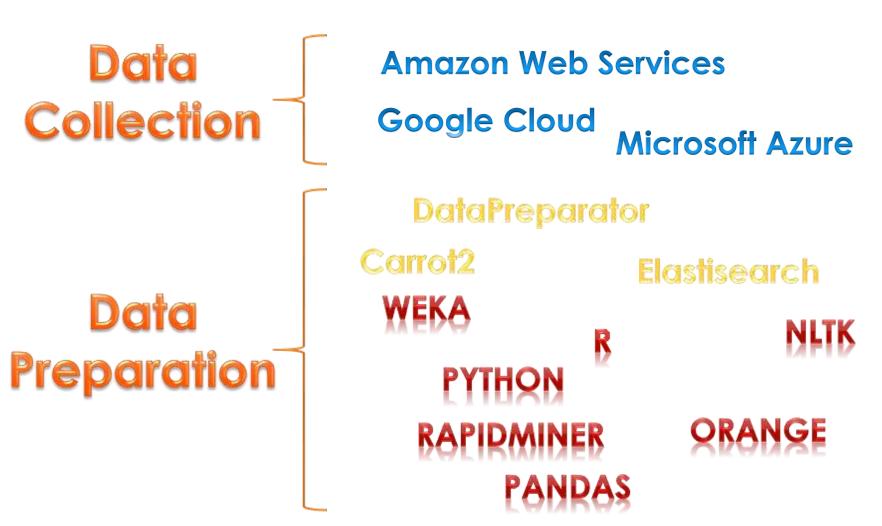
(SUB-) GUIDE TO CREATING A DATA ENVIRONMENT

- Written to guide people through the requirement design process of the development of a data collection environment
- Describes this process in a standardized manner based on a Mission Thread Approach
- The aim is to give recommendations on data environments for:
 - Any type of data format
 - Any type of data source
 - Any type of data base
 - Any type of NATO information system
- The guide includes a Metadata checklist

DATA ROLES



DATA TOOLS





KEY FINDINGS / TAKEAWAYS

- Access to more comprehensive data leads to more insightful decisions
- Bigger data, but perhaps not Big Data
- SAS-111 DC&M Process matches
 - Intelligence Data Collection (AJP2)
 - Operations Assessment (NOAH)
- Specific data needs are hard to predict, so data collection needs to be routine
- The required skills and tools are not commonplace in military HQs
 - Analysts typically do 80% data collection, 20% analysis
- Data archives are a critical and valuable asset



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BACK UP SLIDES

NATO System Analysis and Studies Panel Research Task Group 111



SAS-111 - NATIONAL STUDY

DEVELOPMENT OF A DATA COLLECTION ENVIRONMENT BASED ON A MISSION THREAD APPROACH

Heger, UniBw München





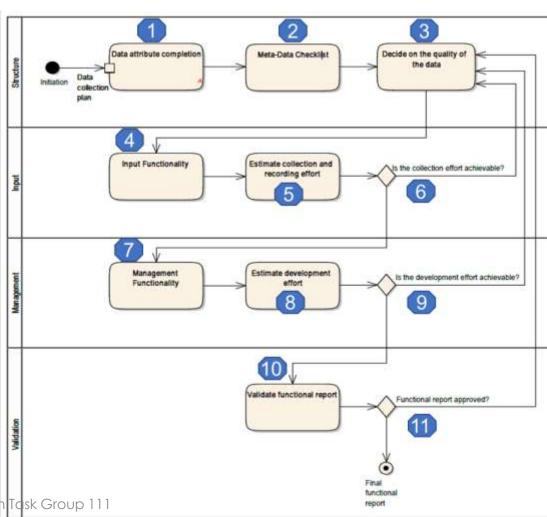
PROBLEM STATEMENT

- Use cases show that data is still often collected on the fly
- The importance of its reusability is not recognized
- Partners that were not present during the collection process are likely to have less knowledge on the context in which the data was gathered
- Accurate data is necessary to evaluate performance measures (MOPs/MOEs)
- Analysis based on data is necessary for well informed decision making



META-DATA CHECKLIST

- Preserve meaning of data and context in which is was collected
 different aspects of data to be described and stored along with dataset = metadata
- Metadata reduces problems of misunderstanding the meaning and context of data





CONCLUSION

- The national study "Development of a Data Collection Environment based on a Mission Thread Approach" uses NATO architecture diagrams such as Activity Charts to give a structured overview and guideline of the process
- As a result, the people responsible for designing the requirements for the data collection environment are aided in that process in order to find a Pareto optimal solution that ensures
 - required quality of the collected data
 - the required ease and speed of insertion
 - while keeping the development costs proportionate